



<i>Date</i>	<i>Time</i>	<i>Event</i>	<i>Room</i>
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Monday, October 22nd	1:00pm-5:00pm	Registration Desk Open	<i>Sandlake Foyer</i>
	2:00pm-4:00pm	Pharmacy Council Meeting	<i>St. Johns 32</i>
	4:00 pm-5:00 pm	Grocery Council Meeting	<i>St. Johns 32</i>
	5:30pm-7:30pm	Welcome Reception	<i>Osceola Courtyard</i>
	7:30pm-9:00pm	Dinner on Your Own	
	9:00 pm-11:00pm	Hospitality Suite	<i>TBD</i>

Tuesday, October 23rd	8:00am-6:00pm	Registration Desk Open	<i>Sandlake Foyer</i>
	8:00 am-9:00 am	Breakfast	<i>Sandlake Foyer</i>
	9:00am-10:00am	Regulatory Update with FRF General Counsel & VP Lorena Holley	<i>St. John 30/31</i>
	10:00am-12noon	Legislative Briefing with FRF VP Melissa Joiner Ramba	<i>St. John 30/31</i>
	12noon-1:30pm	Lunch on Your Own	
	12noon-5:45 pm	LP Exhibitor Setup	<i>Sandlake</i>
	1:30pm-4:00pm	FRF Board of Directors Meeting	<i>St. John 30/31</i>
	4:00pm-5:00pm	Taxation: Legislative Landscape & E-Fairness Update with H. French Brown, Dean Mead	<i>St. John 30/31</i>
	6:00pm-7:00pm	LEOY Reception	<i>St. Johns North Foyer</i>
	7:00pm-9:00pm	LEOY Awards Dinner	<i>Sandlake</i>
	9:00pm-11:00pm	FRF Hospitality Suite	<i>TBD</i>

**Wednesday,
October 24th**

7:00am-2:00pm	LP Registration Desk Open	<i>Sandlake Foyer</i>
7:00am-8:00 am	Solutions Providers Set-up	<i>Sandlake</i>
8:00am-4:30 pm	Tradeshow Open	<i>Sandlake</i>
8:00am-9:00am	LP Breakfast, Tradeshow and Networking	<i>Sandlake</i>
9:00am-9:10am	Welcome	<i>Sandlake</i>
9:10 am- 9:20 am	ORC Issues: Legislative Update: Melissa Joiner Ramba & Jake Farmer, <i>Florida Retail Federation</i>	<i>Sandlake</i>
9:20am-10:00am	Isn't it Obvious? A Closer Look at Cognitive Interviewing- Dave Thompson, CFI, <i>Wicklander-Zulawski</i>	<i>Sandlake</i>
10:05am-10:50am	Breakout Sessions- 1. You Can't Handle the Truth, Dave Thompson, CFI, <i>Wicklander- Zulawski</i> 2. Illicit Finance of Criminal Activity through Organized Fraud- Special Agent Ryan Ribner, <i>Homeland Security Investigations</i> 3. Utilizing Critical Incident Stress Management (CISM) in Extreme Situations, Lt. Jim Ostojic & Sgt. Christopher Mason, <i>Polk County Sheriff's Office</i>	<i>St. Johns 30-32</i>
10:50am-11:10am	LP Networking Break and Tradeshow	<i>Sandlake</i>
11:15am-12:10pm	Multifunctional AP Analytics, Dan Faketty, <i>Southeastern Grocers</i>	<i>Sandlake</i>
12:10pm-1:10pm	Boxed Lunch and Tradeshow	<i>Sandlake/Foyer</i>
1:15pm-2:00pm	Breakout Sessions- 1. Preventing External Theft Through Customer Service, Anthony Gabino, CFI <i>Chico's FAS</i> 2. Social Media for Investigators, Detective Heather	<i>St. Johns 30-32</i>

		Mundell, <i>Polk County Sheriff's Office</i> 3.Cyber Attacks: Are you ready? Jacey Kaps, Attorney, <i>Rumberger, Kirk & Caldwell</i>	
	2:00pm-2:20pm	LP Afternoon Networking Break and Tradeshow	<i>Sandlake</i>
	2:25pm-3:15pm	Headquarter Impersonations Scams: Special Agent Logan Workman, <i>United States Secret Service</i>	<i>Sandlake</i>
	3:15pm-4:15pm	LP Thank you/Drawings/Certificate of Attendance	<i>Sandlake</i>

