



Attention SNAP Retailers using a Point of Sale (POS) Device:

On Monday, September 16, 2013, the Department of Children and Families will switch from J.P. Morgan to FIS-eFunds Corporation (eFunds). **You must have the new FIS-eFunds equipment or you will not be able to process SNAP purchases.**

To ensure there is no interruption in your ability to accept EBT cards for SNAP purchases, you **must** return a retailer agreement to FIS-eFunds and have their equipment installed.

Please return the retailer agreement (Agreement for Benefit Redemption) provided by FIS-eFunds to the following:

By Fax:
414.341.7085

By Mail:
eFunds Merchant Services
PO Box 290
Milwaukee, Wisconsin 53201-0290

If you do not have an agreement, one can be downloaded from FIS-eFunds using the following website and instructions:

- Step 1.** Go to www.ebtEDGE.com.
Step 2. Click on [Merchant Login](#) (Located on the left side of page)
Step 3. Click on the [Register online now](#) follow process to register as a NEW Merchant.

- Remember your password
- Print the Agreement. Read, fill in, and sign.

Fax or mail the completed agreement to number and or address above.

Questions for FIS-eFunds related to the agreement or requests for a retailer agreement can be directed to 800-894-0050. If assistance is needed with installing a POS Device already received, call 800-236-3282, Option 2, Ext. 69224.

Information from the Department of Children and Families is also available via the following social media sites:

